

VENETIAN REWARDS & WORLD OF HYATT

TIER MATCHING & POINT CONVERSION FAQ



1. What is the collaboration between World of Hyatt and Venetian Rewards?

The collaboration between Venetian Rewards and World of Hyatt allows Venetian Rewards Members to convert Venetian Rewards Points to World of Hyatt Bonus Points when their accounts are linked.

Separately, Diamond and Chairman Venetian Rewards Members will receive a World of Hyatt elite tier match.

Benefits available in the World of Hyatt program to Venetian Rewards Members are subject to additional details and terms in the Venetian Rewards Terms and Conditions

[See Venetian Rewards Terms and Conditions.](#)

<https://www.venetianlasvegas.com/venetian-rewards/terms-and-conditions.html>

2. What are the benefits of linking my Venetian Rewards and World of Hyatt loyalty accounts?

When a patron links their Venetian Rewards account with their World of Hyatt account, they will have access to the following additional benefits:

Points Conversions

Venetian Rewards Members will be able to convert Venetian Rewards Points into World of Hyatt Bonus Points, redeemable for World of Hyatt awards. (While redeemable for awards, World of Hyatt Bonus Points do not count toward earning elite status in the World of Hyatt program.)

Points conversions are subject to certain limitation, as covered in FAQ No. 14, below. *To be eligible to convert points, a Venetian Rewards Member must have stayed with The Venetian Resort Las Vegas in the last 6 months.*

Tier Matching

Once their accounts are linked, Venetian Rewards guests reaching Diamond tier receive an automatic tier match to World of Hyatt Explorist.

VENETIAN DIAMOND → WORLD OF HYATT EXPLORIST

Once their accounts are linked, Venetian Rewards guests invited to Chairman tier receive an automatic tier match to World of Hyatt Globalist.

VENETIAN CHAIRMAN → WORLD OF HYATT GLOBALIST

When a Venetian Rewards Member receives elite status in the World of Hyatt program, their World of Hyatt status will remain valid for the remainder of the calendar year in which they were awarded World of Hyatt status, plus fourteen months.

All World of Hyatt points, tier status, and program benefits are subject to the World of Hyatt program terms at [hyatt.com/terms](https://www.hyatt.com/terms).

3. Do I need to be a member of both Venetian Rewards and World of Hyatt to earn these benefits?

Yes, valid membership in good standing with both Venetian Rewards and World of Hyatt is required in order to participate in the tier matching offer and to initiate any point conversion.

4. How do I join the World of Hyatt and/or Venetian Rewards loyalty programs?

Join World of Hyatt by visiting <https://www.hyatt.com/en-us/member/enroll>, via phone by calling (800) 544-9288 / (402) 593-8615 in North America or by contacting your nearest [Hyatt Global Contact Center](#), or at any Hyatt hotel.

Join Venetian Rewards directly at The Venetian Resort Las Vegas, or by visiting <https://www.venetianlasvegas.com/rewards/register>. Patrons must be at least 21 years of age to become a member. A valid government-issued photo identification must be provided for age verification purposes prior to obtaining a Venetian Rewards card. Age verification may be done by Venetian Rewards desk personnel or through the kiosk. Members are unable to earn points prior to verification.

5. How do I link my Venetian Rewards account to my World of Hyatt account/membership?

Accounts will be linked when a patron requests account linking through the following channels:

- Log in to your Venetian Rewards account by visiting <https://www.venetianlasvegas.com/rewards/login>, navigate to the “Profile” tab, then the “World of Hyatt Rewards” section. From there, select “Link My Account” button next to the World of Hyatt logo at the top of the page, and follow the instructions to complete the linking process. A successfully linked account will be indicated on the Linked Account home page.
- You may also speak with The Venetian Resort services team to inquire about your Venetian Rewards membership or account information via phone at 866.659.9646 and request a Tier Link to World of Hyatt.

6. How does a Venetian Rewards Member earn qualified rewards points at The Venetian Resort Las Vegas?

EXPERIENTIAL EARNING			HOTEL · DINING · ENTERTAINMENT · RETAIL · SPA
2	REWARDS POINTS	FOR EVERY	\$1 SPENT AT THE RESORT
SLOT EARNING			REEL SLOTS
1	REWARDS POINT	FOR EVERY	\$4 WAGERED ON REEL SLOTS
VIDEO POKER			
1	REWARDS POINT	FOR EVERY	\$10 WAGERED ON VIDEO POKER
TABLE GAMES			
2	REWARDS POINTS	BASED ON	AVERAGE BET & DURATION OF PLAY ON SPECIFIC TABLE GAMES

Venetian Rewards Points are earned from qualifying slot and video poker play, table games play, and any hotel and resort spend (“Experiential Spend”) charged to the Member’s suite during his or her stay and paid for at check out. Points are earned upon receipt of payment. To earn Tier Points from qualifying Experiential Spend, Member must book direct with the resort and link the Member’s Venetian Rewards account number to his or her suite(s). Additional Venetian Rewards Terms & Conditions may apply.

[See Venetian Rewards Terms and Conditions.](#)

<https://www.venetianlasvegas.com/venetian-rewards/terms-and-conditions.html>

7. What is the rate of exchange/value of Venetian Rewards Points to World of Hyatt Bonus Points?

2 VENETIAN REWARDS POINTS = 1 WORLD OF HYATT BONUS POINT

8. How can a hotel stay or gaming at The Venetian Resort Las Vegas help a linked member get World of Hyatt Bonus Points?

Once their accounts are linked, members will be able to convert available Venetian Rewards Points to World of Hyatt Bonus Points in the linked World of Hyatt account (subject to the limitations set out in FAQ No. 14, below).

9. What qualifies as an eligible stay to earn Venetian Rewards Points at The Venetian Resort Las Vegas?

To earn Tier Points from qualifying Experiential Spend, Member must book direct with the resort and link the Member’s Venetian Rewards account number to his or her suite(s). Member is responsible for providing the Front Desk agent with the Member’s Venetian Rewards account number at the time of

check-in through check-out. Members can earn points for up to three (3) suites for any given stay. Experiential Spend excludes reservations booked through and amounts paid to any third-party travel agency (including online travel sites) ("Third-Party Bookings").

10. How can I view my Venetian Rewards Points eligible for conversion to World of Hyatt Bonus Points?

Venetian Rewards members can view points eligible for conversion by activating and logging into their Venetian Rewards online account portal here: [Venetian Rewards | Login](#). Please see FAQ No. 14 below regarding restrictions and limitations on point conversion.

11. How soon after earning qualified Venetian Rewards Points, will I be able to convert Venetian Rewards Points to my World of Hyatt account?

Linked members will be able to convert their earned Venetian Rewards Points from gaming immediately after points have posted to the Venetian Rewards account. Linked members will be able to convert Venetian Rewards Points earned through experiential spend once posted to the Venetian Rewards account, which may take up to 5 days post checkout.

12. How do I convert my Venetian Rewards Points to World of Hyatt Bonus Points?

TIER LINKING

Your Venetian Rewards account can be linked with your World of Hyatt account by first visiting <https://www.venetianlasvegas.com/rewards/login>, and logging in to your Venetian Rewards account. navigate to the "Profile" tab, then the "World of Hyatt Rewards" section. From there, select the "Link My Account" button next to the World of Hyatt logo and follow the instructions to connect your World of Hyatt account with your Venetian Rewards account. A successfully linked account will be indicated on the Linked Account home page.

Accounts may also be linked by calling The Venetian Resort Services team via phone at 866.659.9646 and requesting an account link to World of Hyatt.

To link accounts, the name on your Venetian Rewards account must match that on your World of Hyatt account exactly.

[Venetian Rewards | Benefits | The Venetian Resort Las Vegas](#)

<https://venetianlasvegas.com/venetian-rewards/benefits.html>

POINTS CONVERSION

Once accounts are linked, points from the Member's Venetian Rewards account will be able to be converted into Bonus Points in their World of Hyatt account when a points conversion is requested through the Venetian Rewards online loyalty account portal. From the Linked Account home page or Member Dashboard in the Venetian Rewards loyalty portal, members may view their remaining available Venetian Rewards Points for daily conversion, and remaining convertible points within the Tier Year. To convert points from your Venetian Rewards account to your World of Hyatt account, click on

the “Convert My Points” button below your linked account on the linked account home page. Fill out the fields indicating the total amount of Venetian Rewards Points to be converted, select “Convert My Points” button at the bottom of the screen. Points must be converted in even numbers and are subject to the minimum-conversion requirement described at FAQ No. 14, below.

13. How soon after converting my Venetian Rewards Points to the World of Hyatt program, will I see my Bonus Points post to World of Hyatt?

Converted Venetian Rewards Points will post and be available within a Member’s World of Hyatt account within approximately six to eight weeks of a points-conversion request.

14. Is there a minimum and maximum number of Venetian Rewards Points I can convert in one transaction? Are there other restrictions on my ability to convert Venetian Rewards Points into World of Hyatt Bonus Points?

A daily maximum of 100,000 Venetian Rewards Points can be converted into World of Hyatt Bonus Points. An annual maximum of 500,000 Venetian Rewards Points can be converted into World of Hyatt Bonus Points each Tier Year (March 1 – February 28). Member must convert a minimum of 5,000 Venetian Rewards Points for each point conversion. *In order to convert points, a Venetian Rewards member must have an active account and have stayed with The Venetian Resort Las Vegas in the last 6 months.*

15. What if I change my mind after completing the Venetian Rewards Points conversion?

Once initiated all requests to convert Venetian Rewards Points to World of Hyatt Bonus Points are final. No cancellations, changes, reissuances and/or refunds of Venetian Rewards Points are authorized.

16. How long will my converted Venetian Rewards Points remain active with World of Hyatt?

World of Hyatt Bonus Points do not expire if the World of Hyatt Member’s account remains active. If a World of Hyatt Member’s account is inactive for twenty-four (24) consecutive months, that Member will forfeit all accumulated points. Please see the World of Hyatt program terms (hyatt.com/terms) for complete details, including events that constitute World of Hyatt program activity.

17. Can a member retroactively receive Venetian Rewards Points from an eligible stay at The Venetian Resort?

Venetian Rewards members can receive eligible Venetian Rewards Points retroactively upon request within 90 days of the date of a qualified purchase. All requests to claim Venetian Rewards Points from spend receipts for Experiential Spend must be submitted within ninety (90) days from the date of spend as reflected on the receipt or folio. Member shall earn Tier Points and Venetian Rewards Points as of the date the request is processed, which may take up to seventy-two (72) hours. A maximum of \$10,000 in Experiential Spend per visit may be claimed.

18. Can I transfer my Venetian Rewards Points to a World of Hyatt account of a family member/spouse, or friend?

No, Venetian Rewards Points are not transferable between accounts and are limited to use by the individual account holder only. In addition, an individual's Venetian Rewards account may not be linked with a World of Hyatt Company Account and Venetian Rewards Points may not be converted to any such account.

19. I cannot remember my World of Hyatt Membership Number, how can I look it up?

If you need assistance accessing your World of Hyatt loyalty account, please visit:

[Accessing Your Account Frequently Asked Questions | Hyatt Hotels and Resorts](#)

20. I cannot remember my Venetian Rewards account number, how can I look it up?

If you need assistance accessing your Venetian Rewards loyalty account, please visit:

[Venetian Rewards | Login](#)

21. I would like to unlink my World of Hyatt and my Venetian Rewards account. How can I do this?

To unlink your Venetian Rewards and World of Hyatt accounts, please call The Venetian Resort Services team via phone at 866.659.9646 and request to unlink your Venetian Rewards and World of Hyatt loyalty accounts.